



Group Booking Policies

Tour Operators

INFORMATION

Science Centre Hours of Operation

Monday to Friday, 10:00 a.m. – 4:00 p.m.
Saturday, 10:00 a.m. – 8:00 p.m.
Sunday, 10:00 a.m. – 5:00 p.m.
Closed December 25

Shoppers Drug Mart® OMNIMAX® Theatre Schedule

Visit www.OntarioScienceCentre.ca/IMAX

Booking Reservations

Tel: 416-696-1000 or 1-888-696-1110
Fax: 416-696-3166
Email: Group.Sales@OntarioScienceCentre.ca

Canadian School Bookings

Tel: 416-696-3140 or Fax: 416-696-3226
Email: SchoolBookings@OntarioScienceCentre.ca

GROUP BOOKING POLICIES

- No minimum for group discount (tour operators only)
- 1 complimentary admission per 20 paid
- Reservations are required at least 2 days before arrival
- Minimum supervisor ratio is 1:10 (3-12 yrs.) and 1:15 (13-17 yrs.)
- You will receive written confirmation

PAYING FOR YOUR VISIT

Payment can be made by cash, school or company cheque (payable to **Ontario Science Centre**), money order, VISA, MasterCard or American Express. Personal cheques not accepted.

General Admission payment can be made at the Group Desk on day of visit or call 416-696-1000 to arrange prepayment.

OMNIMAX® or Combination Tickets

50% deposit is required at least 2 weeks prior to arrival date

- Group changes or cancellations can be made up to 5 business days prior to arrival without penalty
- The 50% deposit will be forfeited if cancellation is made less than 5 business days before arrival
- Theatre tickets are not mailed and can be picked up at the Group Desk upon arrival

Please mail deposits and prepayment to:

Ontario Science Centre, Customer Contact Centre
770 Don Mills Road, Toronto, ON M3C 1T3 Canada

OR fax a copy of credit card & signature to 416-696-3166

SERVICES

Visitor Services

The Ontario Science Centre is proud to be barrier-free and offers restaurants, lockers, strollers, wheelchairs, baby changing areas, lost and found, automatic banking machine, information desks, bilingual (French) hosts, and prayer space (with advance notice).

Group Services

Group tour desk, group rates, toll-free number, performance venue, facility rentals and FREE bus parking.

The IBM School and Tour Group Entrance and reception desk open at 9:15 a.m. Exhibit halls are open from 10:00 a.m. daily.

Lockers are available in the reception area at a cost of \$1 (Canadian coin) each. One locker can hold up to 10 coats. Lunches are stored free of charge in designated lockers.

RESTRICTIONS

Though we endeavour to make all areas available to every visitor, some exhibitions may have restrictions. These restrictions will be posted and must be adhered to.

2017/18 Tour Operator Rates

	Science Centre General Admission	OMNIMAX Only (1 Film)	Combo (Centre + 1 film)
Adult (18-64 yrs.)	\$17.60	\$10.40 \$9*	\$25.20
Adult Student (with ID)	\$16	\$9	\$22
Youth (13-17)/Sr (65+)	\$12.80	\$7.20	\$19.80
Child (3-12 yrs.)	\$10.40	\$7.20	\$17.10

*Special! No further discounts apply.

- Prices quoted in Canadian dollars and are subject to change.
- No minimums for tour operators. 1 free with 20 paid.
- Free Motor Coach parking and admission for driver.
- Does not apply to Canadian school groups. For Canadian School Bookings visit www.OntarioScienceCentre.ca/School
- Admission fees waived for Support Person accompanying person with a disability.

Rules of Conduct

Rules of Conduct are attached to all Booking Confirmations. Please review, sign and return prior to your groups' arrival. Unacceptable behaviour includes:

- Loud, profane or inappropriate language
- Any form of harassment or abuse
- Disrespectful or physically aggressive behaviour
- Behaviour that is disruptive to other visitors
- Conduct which is harmful to the exhibits

**Supervisors are to remain with their group at all times.
If rules are not respected, groups may be asked to leave.**



Tour Operator Booking Form

Fax: 416-696-3161 | E: Group.Sales@OntarioScienceCentre.ca

BOOKING FORM INSTRUCTIONS

This form is modified specifically for Tour Operators booking group visits. Please provide all the requested information. This booking form will secure your visit date. A written confirmation will be sent to you up to 60 days prior to your scheduled visit date.

Tour Company: _____

Main Contact Name: _____

Address: _____

City: _____ Province/ State: _____ Postal Code/ Zip Code: _____

Tel: (____) _____ - _____ Fax: (____) _____ - _____ Email: _____

Member of*: ABA APAQ NTA OMCA QBCA SYTA *Check all that apply

Your Office's Tour / Reference #: _____

Group Name: _____

City: _____ Province/State: _____ Postal Code/ Zip Code: _____

of Adults (18-64 yrs): _____ @ \$ _____ # of Adult Students (with ID): _____ @ \$ _____

of Youths (13-17 yrs): _____ @ \$ _____ # of Children (3-12 yrs): _____ @ \$ _____

of Seniors (65+ yrs): _____ @ \$ _____

Date of Visit: _____ / _____ / _____ Arrival Time: _____ Departure Time: _____

Month / Day / Year

VISIT SELECTIONS (Check one only): Exhibit Hall (self-guided) only *General Admission*
 Exhibit Hall with IMAX® Film(s) *Combo*
 IMAX® Film(s) only

CHOICE OF IMAX® FILMS AND SHOWTIME:
Please visit www.OntarioScienceCentre.ca/IMAX for films and schedule. If schedule is not posted, please indicate preferred time and we will confirm details once available.

1) _____ 2) _____

Special Needs/Additional Comments: _____

Office Use Only (Ref #):

<p>DO NOT SEND PAYMENT WITH THIS FORM</p> <p>Mail to: Group Sales Ontario Science Centre 770 Don Mills Road Toronto, ON M3C 1T3</p> <p>Phone: 416-696-1000 or 1-888-696-1110</p> <p>Fax: 416-696-3166</p> <p>Email: Group.Sales@OntarioScienceCentre.ca</p>	<p>PAYMENT AND CANCELLATION</p> <ul style="list-style-type: none"> • General Admission – Please advise of any changes so we can plan accordingly. Payment due at Group Desk on day of visit. • OMNIMAX or Combination Tickets – 50% deposit required 2 weeks prior to arrival, changes or cancellation accepted up to 5 business days prior or deposit will be forfeited. Balance due day of visit. <p><i>All prices and policies are subject to change without notice.</i></p>
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For Canadian School rates and reservations – T: 416-696-3140 | E: SchoolBookings@OntarioScienceCentre.ca