



Ontario Science Centre Multi-Year Accessibility Plan – 2025 Annual Status Report

As an Agency of the Government of Ontario, the Ontario Science Centre (OSC) is committed to being an inclusive and engaging cultural attraction for all. We understand the importance of ensuring accessibility for our employees and the public we serve and are committed to ensuring services are delivered in alignment with our [Who We Are statement](#) and the principles of the Accessibility for Ontarians with Disabilities Act, 2005 (AODA): dignity, independence, integration, and equal opportunity.

The OSC released a Multi-Year Accessibility Plan for the period of 2020-2025. This plan aligned with commitments outlined in the previous Multi-Year Accessibility Plan, was developed in consultation with persons with disabilities, and posted on our website.

The location at 770 Don Mills Road closed to the public in June 2024, with staff transitioning out of the building by the end of October 2024. Beginning in November 2024, the organization continued the delivery of its programs and services across two satellite locations at CF Sherway Gardens and Harbourfront Centre, including various pop-up locations. These satellite locations are situated within facilities owned and managed by external landlords. Accessibility updates for these worksites, as well as for the former location at 770 Don Mills Road, are outlined below.

We remain committed to fulfilling our obligations under the AODA by assessing the accessibility features of each site, communicating identified barriers to landlords, and ensuring that all policies, procedures, training, and service-delivery practices within our control remain accessible. The Science Centre continues to comply with all legislated requirements under the AODA and the Integrated Accessibility Standards Regulation (IASR), both at our physical locations and through our virtual programming.

We continue to commit to the following:

- Designing marketing materials that meet AODA standards.
- Prioritizing AODA considerations when consulting with external clients on the development of new exhibits and programs.
- Fabricating new exhibitions that are fully accessible.
- Consulting with teachers and caregivers prior to individual program delivery to ensure that accommodations are made to improve student participation.
- Ensuring all new staff complete mandatory OPS AODA training as part of the onboarding process.



- Reviewing admission booking processes to ensure they meet accessibility standards.
- When necessary, posting public notice of disruption regarding facilities accessed by persons with disabilities.
- Improving access with automatic door openers installed at multiple entrances.

In 2025, the organization built on prior efforts, achieving continued progress in accessibility and inclusion across its sites. Key highlights include:

Harbourfront Centre Satellite

Wayfinding & Signage

- Providing sensory bags filled with equipment for self-regulation, tactile input, attention focusing tools, and body awareness support items for children and visitors who may experience sensory sensitivities.

Sherway Gardens Satellite, Harbourfront Centre Satellite, and Pop-Up Sites

Design of Public Spaces

- We design all new exhibits and spaces to meet or exceed AODA standards, prioritizing accessibility, clarity, and intuitive use. This includes applying accessible graphic and digital design practices, offering multiple ways to interact beyond touchscreens, ensuring wheelchair-friendly layouts, and incorporating visual, auditory, tactile, and kinesthetic elements to support diverse learning and sensory needs.

777 Bay Street

Design of Public Spaces

- The existing washrooms were retrofitted to meet AODA compliance at the 777 Bay Street office location.
- New office space is equipped with accessible doors and includes a fully accessible washroom.

Learning and Development

- Delivered a dedicated training session for managers on Alternative Work Arrangements (AWAs) and employment accommodation to strengthen their ability to respond effectively to accommodation requests.



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- Provided fire evacuation and emergency response training that incorporates accessible procedures for all individuals.
- Provided the necessary information for persons who require assistance and/or have disabilities during emergency situations.

The following commitment activities are underway for 2026:

Ontario Science Centre 2026-2030 Multi-Year Accessibility Plan

- The Ontario Science Centre is committed to developing its next Multi-Year Accessibility Plan for 2026-2030. This plan will build on the progress and commitments outlined in the 2020-25 Multi-Year Accessibility Plan, align with Ontario accessibility commitments, and be developed in consultation with persons with disabilities.

For a list of our accessibility policies and practices, please visit our [Accessibility Page](#).

For general inquiries or to request an alternate format of this plan, please email accessibility@ontariosciencecentre.ca or call 416-696-1000 (toll free 1-888-696-1110).