



## **Ontario Science Centre Multi-Year Accessibility Plan - 2020 Annual Status Report**

As an Agency of the Government of Ontario, the Ontario Science Centre (OSC) is committed to being an inclusive and engaging cultural attraction for all. We understand the importance of ensuring accessibility for our employees and the public we serve and are committed to ensuring services are delivered in alignment with our [Who We Are statement](#) and the principles of the Accessibility for Ontarians with Disabilities Act, 2005 (AODA): dignity, independence, integration and equal opportunity.

The OSC released the new Multi-Year Accessibility plan for the period of 2020-2025. This plan aligned with commitments outlined in the previous multi-year accessibility plan.

The OSC was compliant with all legislated standards under AODA and the Integrated Accessibility Standards Regulation (IASR) required by 2020. These activities included:

- A new multi-year accessibility plan developed in consultation with persons with disabilities and posted on our website.
- The website made WCAG 2.0 compliant, including all hosted documents and videos.
- Communication practices and booking processes reviewed to ensure they met accessibility standards.
- Notice of disruption posted publicly regarding facilities accessed by persons with disabilities.
- Marketing materials redesigned with new branding that met AODA standards.
- Spacing, signage, and number of AODA parking stalls in the north and south lots updated to comply with current regulations.
- Sidewalk ramps installed to allow for wheelchair access. Specifically, the ramps leading from the north lot adjacent to vehicle exit lanes and ramp near AODA stalls in the south lot leading to the sidewalk.
- Automatic door openers installed on multiple entrance doors to improve access.



In furthering our commitment to accessibility, we also undertook the following activities in 2020:

- Virtual school programs and home curriculum resources provided closed captioning for live and recorded videos and instructional documents produced in accessible formats.
- Brainstorming sessions with external clients on the development of exhibit/programs took into account AODA considerations.
- MindWorks exhibition included accessible audio, video, graphic panels, alternative formats, and delivery mechanisms.
- Virtual content related to COVID-19 is currently being developed in alternative formats with AODA requirements in mind. Virtual content to be released in May of 2021.

For a list of our accessibility policies and practices, please visit our [Accessibility Page](#).

For general inquiries or to request an alternate format of this plan, please email [accessibility@ontariosciencecentre.ca](mailto:accessibility@ontariosciencecentre.ca) or call 416-696-1000 (toll free 1-888-696-1110).