

# Group Booking Policies

## Standard Group Booking

### INFORMATION

#### Science Centre Hours of Operation

Monday to Friday, 10:00 a.m. – 4:00 p.m.

Saturday, 10:00 a.m. – 8:00 p.m.

Sunday, 10:00 a.m. – 5:00 p.m.

Closed December 25

#### Shoppers Drug Mart® OMNIMAX® Theatre Schedule

Visit [www.OntarioScienceCentre.ca/IMAX](http://www.OntarioScienceCentre.ca/IMAX)

#### Booking Reservations

Tel: 416-696-1000 or 1-888-696-1110

Fax: 416-696-3166

Email: [Group.Sales@OntarioScienceCentre.ca](mailto:Group.Sales@OntarioScienceCentre.ca)

#### Canadian School Bookings

Tel: 416-696-3140 or Fax: 416-696-3226

Email: [SchoolBookings@OntarioScienceCentre.ca](mailto:SchoolBookings@OntarioScienceCentre.ca)

### GROUP BOOKING POLICIES

- Minimum 20 paid admissions required for group rates
- Reservation also required, at least 2 days before arrival
- 1 complimentary admission for every 20 paid
- Minimum supervision ratio is 1:10 (3-12 yrs.) and 1:15 (13-17 yrs.)
- You will receive written confirmation

### PAYING FOR YOUR VISIT

Payment can be made by cash, school or company cheque (payable to **Ontario Science Centre**), money order, VISA, MasterCard or American Express. Personal cheques not accepted.

**General Admission** payment can be made at the Group Desk on day of visit or call 416-696-1000 to arrange pre-payment.

#### OMNIMAX® or Combination Tickets

50% deposit is required at least 2 weeks prior to arrival date

- Group changes or cancellations can be made up to 5 business days prior to arrival without penalty
- The 50% deposit will be forfeited if cancellation is made less than 5 business days before arrival
- Theatre tickets are not mailed and can be picked up at the Group Desk upon arrival

#### Please mail deposits and prepayment to:

Ontario Science Centre, Customer Contact Centre  
770 Don Mills Road, Toronto, ON M3C 1T3 Canada

**OR fax a copy of credit card & signature to 416-696-3166**

### SERVICES

#### Visitor Services

The Ontario Science Centre is proud to be barrier-free and offers restaurants, lockers, strollers, wheelchairs, baby changing areas, lost and found, automatic banking machine, information desks, bilingual (French) hosts, and prayer space (with advance notice).

#### Group Services

Group tour desk, group rates, toll-free number, performance venue, facility rentals and FREE bus parking.

The IBM School and Tour Group Entrance and reception desk open at 9:15 a.m. Exhibit halls are open from 10:00 a.m. daily.

**Lockers** are available in the reception area at a cost of \$1 (Canadian coin) each. One locker can hold up to 10 coats. Lunches are stored free of charge in designated lockers.

### RESTRICTIONS

Though we endeavour to make all areas available to every visitor, some exhibitions may have restrictions. These restrictions will be posted and must be adhered to.

### 2018/19 Standard Group Rates

	Science Centre General Admission	OMNIMAX Only (1 Film)	Combo (Centre + 1 film)
Adult (18-64 yrs.)	\$19.80	<del>\$11.70</del> \$9*	\$25.20
Adult Student (with ID)	\$16	\$9	\$22
Youth (13-17)/Sr (65+)	\$14.40	\$8.10	\$19.80
Child (3-12 yrs.)	\$11.70	\$8.10	\$17.10

#### \*Special! No further discounts apply

- Prices quoted in Canadian dollars and are subject to change.
- Group discount available to groups of 20 or more; 1 free with 20 paid.
- Free Motor Coach Parking and admission for driver.
- Does not apply to Canadian School Groups. For Canadian School Bookings visit [www.OntarioScienceCentre.ca/School](http://www.OntarioScienceCentre.ca/School)
- Admission fees waived for a Support Person accompanying a person with a disability.

### Rules of Conduct

Rules of Conduct are attached to all Booking Confirmations. Please review, sign and return prior to your groups' arrival. Unacceptable behaviour includes:

- Loud, profane or inappropriate language
- Any form of harassment or abuse
- Disrespectful or physically aggressive behaviour
- Behaviour that is disruptive to other visitors
- Conduct which is harmful to the exhibits

**Supervisors are to remain with their group at all times.  
If rules are not respected, groups may be asked to leave.**



# Standard Group Booking Form

F: 416-696-3161 | E: [Group.Sales@OntarioScienceCentre.ca](mailto:Group.Sales@OntarioScienceCentre.ca)

## BOOKING FORM INSTRUCTIONS

This form is modified specifically for Standard Group Bookings. To avoid delays in the booking process, please provide all the requested information. Standard Group Rates can be found at [www.OntarioScienceCentre.ca/groupdiscounts](http://www.OntarioScienceCentre.ca/groupdiscounts)

Name of Organization: \_\_\_\_\_

Main Contact Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Province/State: \_\_\_\_\_ Postal Code/ Zip Code: \_\_\_\_\_

Tel: ( \_\_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_ Fax : ( \_\_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_ Email: \_\_\_\_\_

Member of:  ABA  APAQ  NTA  OMCA  QBCA  SYTA \*Check all that apply

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**Your Office's Group/Reference #:** \_\_\_\_\_

Group Name: \_\_\_\_\_

City: \_\_\_\_\_ Province/State: \_\_\_\_\_

# of Adults (18-64 yrs): \_\_\_\_\_ @ \$ \_\_\_\_\_ # of Adult Students (with ID): \_\_\_\_\_ @ \$ \_\_\_\_\_

# of Youths (13-17 yrs): \_\_\_\_\_ @ \$ \_\_\_\_\_ # of Children (3-12 yrs): \_\_\_\_\_ @ \$ \_\_\_\_\_

# of Seniors (65+ yrs): \_\_\_\_\_ @ \$ \_\_\_\_\_

Date of Visit: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ Arrival Time: \_\_\_\_\_ Departure Time: \_\_\_\_\_  
Month / Day / Year

VISIT SELECTIONS (Check one only):

Exhibit Hall (Self-guided) only  IMAX® Film(s) only

Exhibit Hall with IMAX® Film(s)  Exhibit Hall with Special Exhibition (separate fees may apply)

CHOICE OF IMAX® FILMS AND SHOWTIME:

Please visit [www.OntarioScienceCentre.ca/IMAX](http://www.OntarioScienceCentre.ca/IMAX) for films and schedule. If schedule is not posted, please indicate preferred time and we will confirm details once available.

1) \_\_\_\_\_ 2) \_\_\_\_\_

Special Needs/Additional Comments: \_\_\_\_\_

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<p><b>DO NOT SEND PAYMENT WITH THIS FORM</b></p> <p><b>Mail to:</b> Group Sales Ontario Science Centre 770 Don Mills Road Toronto, ON M3C 1T3</p> <p><b>Phone:</b> 416-696-1000 or 1-888-696-1110</p> <p><b>Fax:</b> 416-696-3166</p> <p><b>Email:</b> <a href="mailto:Group.Sales@OntarioScienceCentre.ca">Group.Sales@OntarioScienceCentre.ca</a></p>	<p><b>PAYMENT AND CANCELLATION</b></p> <ul style="list-style-type: none"> <li>• <b>General Admission</b> – Please advise of any changes so we can plan accordingly. Payment due at Group Desk on day of visit.</li> <li>• <b>OMNIMAX or Combination Tickets</b> – 50% deposit required 2 weeks prior to arrival, changes or cancellation accepted up to 5 business days prior or deposit will be forfeited. Balance due day of visit.</li> </ul> <p><i>All prices and policies are subject to change without notice.</i></p>
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